



Centralized Yard Operation Center  
 1200 Peachtree St. N.E. - 4TH FLOOR  
 Atlanta, GA. 30309

Original D  
 Revised

Prepared by: Jack Fuller, Mgr System Support  
 Approved by: Brad Fitzgerald, Director CYO

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**CYO NORTHERN REGION**

**MANAGER** **Tommy Williamson** **Phone 404-589-6011**

**DEARBORN DIVISION - 4th floor - East**

			Phone
Dearborn	Manager	Brian Stringer	404-589-6358
Dearborn	Lead Asst Mgr	Dave Stewart	404-589-6364
Dearborn	Asst Mgr	August Fuller	404-589-6363
Dearborn	Asst Mgr	Greg Honore	404-589-6484
Dearborn			
Dearborn	Division toll-free voice	1-800-898-4296	
Dearborn	Division toll-free fax	1-800-618-5465	
Dearborn	Division microwave fax	589-6823	
Dearborn	Division Internet mailbox	<a href="mailto:cyodb@nscorp.com">cyodb@nscorp.com</a>	
Dearborn	Division MEMOID	CYODB	
Dearborn	Division radio tone#	658	

**The numbers below are Microwave Only**

Dearborn	Bedford OH	589-5617	
Dearborn	Bryan OH	589-5618	
Dearborn	Burns Harbor IN	589-5623	
Dearborn	Chicago (Ashland Ave) IL	589-5621	
Dearborn	Chicago (Calumet/Landers) IL	589-5940	
Dearborn	Cleveland Rockport OH	589-5627	
Dearborn	Elkhart IN	589-5620	
Dearborn	Grand Rapids MI	589-5625	
Dearborn	Jackson MI	589-5626	
Dearborn	Kalamazoo MI	589-5624	
Dearborn	Kankakee IL	589-5988	
Dearborn	Lansing MI	589-5626	
Dearborn	Toledo Airline OH	589-5631	
Dearborn	Toledo (Maumee) OH	589-5936	
Dearborn	Wayne MI	589-5632	

**HARRISBURG DIVISION - 4TH Floor - East**

			Phone
Harrisburg	Manager	Bill Stingle	404-589-6356
Harrisburg	Lead Asst Mgr	Nelson Kinsey	404-589-6449
Harrisburg	Asst Mgr	Larry Huffman	404-589-6072
Harrisburg	Asst Mgr	Heather Rudd	404-589-6095
Harrisburg			
Harrisburg	Division toll-free voice	1-800-898-4296	
Harrisburg	Division toll-free fax	1-800-804-6595	
Harrisburg	Division microwave fax	589-6821	
Harrisburg	Division Internet mailbox	<a href="mailto:cyohb@nscorp.com">cyohb@nscorp.com</a>	
Harrisburg	Division MEMOID	CYOHB	
Harrisburg	Division radio tone#	732	

**The numbers below are Microwave Only**

Harrisburg	Abrams PA	589-5605	
Harrisburg	Allentown PA	589-5798	
Harrisburg	Baltimore MD	589-5602	
Harrisburg	Buffalo NY	589-5646	
Harrisburg	Corning NY	589-5608	
Harrisburg	Croxtton NJ	589-5606	
Harrisburg	Edgemoor DE (DBU)	589-5604	
Harrisburg	Enola PA	589-5786	
Harrisburg	Harrington DE (DBU)	589-5604	
Harrisburg	Harrisburg PA	589-5797	
Harrisburg	Hazleton PA	589-5603	
Harrisburg	Lancaster PA	589-5603	
Harrisburg	Lock Haven PA	589-5609	
Harrisburg	Newark DE (DBU)	589-5593	
Harrisburg	Reading PA	589-5761	

**ILLINOIS DIVISION - 4TH Floor - East**

			Phone
Illinois	Manager	Dave Holzman	404-589-6465
Illinois	Lead Asst Mgr	Steveni Mitchell	404-589-6079
Illinois	Asst Mgr	Thomas King	404-589-6090
Illinois	Asst Mgr	Hasan Thompson	404-589-6096
Illinois	Division toll-free voice	1-800-898-4296	
Illinois	Division toll-free fax	1-800-476-0142	
Illinois	Division microwave fax	589-5759	
Illinois	Division Internet mailbox	<a href="mailto:cyoil@nscorp.com">cyoil@nscorp.com</a>	
Illinois	Division MEMOID	CYOIL	
Illinois	Division radio tone#	948	

**The numbers below are Microwave Only**

Illinois	Birmingham MO	589-5976	
Illinois	Bloomington IL	589-5959	
Illinois	Danville IL	589-5958	
Illinois	Decatur IL	589-5960	
Illinois	Des Moines IA	589-5969	
Illinois	East St Louis IL	589-5997	
Illinois	Federal IL	589-5998	
Illinois	Kansas City MO	589-5975	
Illinois	Granite City IL	589-5972	
Illinois	Hannibal MO	589-5965	
Illinois	Huntingburg IN	589-5933	
Illinois	Lafayette IN	589-5957	
Illinois	Mexico MO	589-5968	
Illinois	Moberly MO	589-5967	
Illinois	Naples IL	589-5966	
Illinois	Princeton IN	589-5934	
Illinois	Springfield IL	589-5964	
Illinois	St Louis MO	589-5970	
Illinois	Voltz MO	589-5977	
Illinois	Warrick IN	589-5935	
Illinois	Wentzville MO	589-5974	

**LAKE DIVISION - 4TH Floor - East**

			Phone
Lake	Manager	Randy Ridlen	404-589-6115
Lake	Lead Asst Mgr	Robert Richardson	404-589-6578
Lake	Asst Mgr	Vacant	404-589-6585
Lake	Asst Mgr	Larry Gansel	404-589-6586
Lake	Division toll-free voice	1-800-898-4296	
Lake	Division toll-free fax	1-800-476-0145	

Lake	Division microwave fax	589-5758	
Lake	Division Internet mailbox	<a href="mailto:cyolk@nscorp.com">cyolk@nscorp.com</a>	
Lake	Division MEMOID	CYOLK	
Lake	Division radio tone#	928	
Lake	<b>The numbers below are Microwave Only</b>		
Lake	Bellevue OH	589-5657	
Lake	Buckeye Yard OH	589-5619	
Lake	Columbus OH	589-5941	
Lake	Detroit (Oakwood) MI	589-5937	
Lake	Fostoria OH	589-5658	
Lake	Ft Wayne IN	589-5938	
Lake	Marion IN	589-5628	
Lake	Moraine IN	589-5629	
Lake	Muncie IN	589-5939	
Lake	South Lorain OH	589-5652	

**PITTSBURGH DIVISION - 4TH Floor - East**

			Phone
Pittsburgh	Manager	Brent Bailey	404-589-6006
Pittsburgh	Lead Asst Mgr	Elizabeth Miller	404-589-6359
Pittsburgh	Asst Mgr		404-589-6681
Pittsburgh	Asst Mgr	Shiflett, Duane	404-589-6109
Pittsburgh	<b>The numbers below are Microwave Only</b>		
Pittsburgh	Division toll-free voice	1-800-898-4296	
Pittsburgh	Division toll-free fax	1-800-311-0856	
Pittsburgh	Division microwave fax	589-6822	
Pittsburgh	Division Internet mailbox	<a href="mailto:cyopb@nscorp.com">cyopb@nscorp.com</a>	
Pittsburgh	Division MEMOID	<a href="#">CYOPB</a>	
Pittsburgh	Division radio tone#	148	
Pittsburgh	<b>The numbers below are Microwave Only</b>		
Pittsburgh	Altoona PA	589-5610	
Pittsburgh	Ashtabula OH	589-5633	
Pittsburgh	Canton OH	589-5611	
Pittsburgh	Conneaut OH	589-5633	
Pittsburgh	Conway PA	589-5612	
Pittsburgh	Lordstown OH	589-5634	
Pittsburgh	Mansfield OH	589-5614	
Pittsburgh	Mingo Jct OH	589-5616	
Pittsburgh	Pitcairn PA	589-5613	
Pittsburgh	Shire Oaks PA	589-5613	
Pittsburgh	West Brownsville PA	589-5962	
Pittsburgh	Youngstown (Haselton) OH	589-5615	

**CYO SOUTHERN REGION**

**MANAGER** **Phone**  
**Andrea Chappelle 404-589-6016**

**ALABAMA DIVISION - 4TH Floor - West**

			Phone
Alabama	Manager	Scott Allen	404-589-6010
Alabama	Lead Asst Mgr	Dan Holzman	404-589-6037
Alabama	Asst Mgr	Dawn Kost	404-589-6099
Alabama	Asst Mgr	Justin Ricker	404-589-6049
Alabama	<b>The numbers below are Microwave Only</b>		
Alabama	Division toll-free voice	1-800-898-4296	
Alabama	Division toll-free fax	1-800-476-0180	
Alabama	Division microwave fax	589-6139	
Alabama	Division Internet mailbox	<a href="mailto:cyoal@nscorp.com">cyoal@nscorp.com</a>	
Alabama	Division MEMOID	CYOAL	
Alabama	Division radio tone#	808	
Alabama	<b>The numbers below are Microwave Only</b>		

Alabama	Anniston AL	589-5727	
Alabama	Attalla AL	589-5728	
Alabama	Autauga Creek AL	589-5004	
Alabama	Birmingham AL	589-5773	
Alabama	Carrollton GA	589-5009	
Alabama	Columbus GA	589-5771	
Alabama	Corinth MS	589-5782	
Alabama	Decatur AL	589-5783	
Alabama	Hattiesburg MS	589-5007	
Alabama	Huntsville AL	589-5783	
Alabama	Jackson TN	589-5782	
Alabama	McIntosh AL	589-5003	
Alabama	Memphis TN	589-5785	
Alabama	Meridian MS	589-5733	
Alabama	Mobile AL	589-5002	
Alabama	New Orleans LA	589-5772	
Alabama	Parrish AL	589-5729	
Alabama	Selma AL	589-5005	
Alabama	Sheffield AL	589-5782	
Alabama	Tuscaloosa AL	589-5006	
Alabama	Wilton AL	589-5008	

**CENTRAL DIVISION - 4TH Floor - West**

			Phone
Central	Manager	Art Farria	404-589-6020
Central	Lead Asst Mgr	Vernon Bates	404-589-6131
Central	Asst Mgr	Chimen Rogers	404-589-6088
Central			
Central	Division toll-free voice	1-800-898-4296	
Central	Division toll-free fax	1-800-476-0163	
Central	Division microwave fax	589-5754	
Central	Division Internet mailbox	<a href="mailto:cyoct@nscorp.com">cyoct@nscorp.com</a>	
Central	Division MEMOID	CYOTN	
Central	Division radio tone#	108	

**The numbers below are Microwave Only**

Central	Chattanooga TN	589-5781	
Central	Cincinnati OH	589-5643	
Central	Cleveland TN	589-5778	
Central	Danville KY	589-5654	
Central	Emory Gap TN	589-5655	
Central	Frisco TN	589-5650	
Central	Knoxville TN	589-5648	
Central	Lexington (Georgetown) KY	589-5651	
Central	Louisville KY	589-5932	
Central	Oneida TN	589-5955	
Central	Sharonville OH	589-5630	
Central	Somerset KY	589-5955	

**GEORGIA DIVISION - 4TH Floor - West**

			Phone
Georgia	Manager	Duane Neidigh	404-589-6027
Georgia	Lead Asst Mgr	Mike Stanislawski	404-589-6063
Georgia	Asst Mgr	Virgil Rister	404-589-6064
Georgia	Asst Mgr	Daniel Brown	404-589-6134
Georgia			
Georgia	Division toll-free voice	1-800-898-4296	
Georgia	Division toll-free fax	1-800-476-0179	
Georgia	Division microwave fax	589-5129	
Georgia	Division Internet mailbox	<a href="mailto:cyoga@nscorp.com">cyoga@nscorp.com</a>	
Georgia	Division MEMOID	CYOGA	
Georgia	Division radio tone#	448	

Georgia	The numbers below are Microwave Only		
Georgia	Albany GA	589-5985	
Georgia	Americus GA	589-5984	
Georgia	Atlanta GA	589-5768	
Georgia	Augusta GA	589-5769	
Georgia	Brunswick GA	589-5983	
Georgia	Gordon GA	589-5767	
Georgia	Griffin GA	589-5767	
Georgia	Jacksonville FL	589-5982	
Georgia	Macon GA	589-5779	
Georgia	Millen GA	589-5767	
Georgia	Rome GA	589-5762	
Georgia	Savannah GA	589-5770	
Georgia	Tennille GA	589-5767	
Georgia	Valdosta GA	589-5750	
Georgia	Wrens GA	589-5767	

**PIEDMONT DIVISION - 4TH Floor - West**

			Phone
Piedmont	Manager	Josh Massey	404-589-6116
Piedmont	Lead Asst Mgr	Shubby Watkins	404-589-6069
Piedmont	Asst Mgr	Michael Johnson	404-589-6097
Piedmont	Asst Mgr	Jennifer Kuss	404-589-6068
Piedmont			
Piedmont	Division toll-free voice	1-800-898-4296	
Piedmont	Division toll-free fax	1-800-476-0170	
Piedmont	Division microwave fax	589-5753	
Piedmont	Division Internet mailbox	<a href="mailto:cyopd@nscorp.com">cyopd@nscorp.com</a>	
Piedmont	Division MEMOID	CYOPD	
Piedmont	Division radio tone#	338	

**The numbers below are Microwave Only**

Piedmont	Asheville NC	589-5641	
Piedmont	Blacksburg SC	589-5792	
Piedmont	Canton NC	589-5647	
Piedmont	Chamblee GA	589-5765	
Piedmont	Charleston SC	589-5796	
Piedmont	Charlotte NC	589-5645	
Piedmont	Chocowinity NC (ECBU)	589-5902	
Piedmont	Columbia SC	589-5795	
Piedmont	Gainesville GA	589-5794	
Piedmont	Goldsboro NC (ECBU)	589-5903	
Piedmont	Greensboro NC	589-5901	
Piedmont	Hickory NC	589-5656	
Piedmont	Kannapolis NC	589-5999	
Piedmont	Linwood NC	589-5649	
Piedmont	Lynchburg VA	589-5930	
Piedmont	New Bern NC (ECBU)	589-5904	
Piedmont	Newberry SC	589-5787	
Piedmont	Manassas VA	589-5931	
Piedmont	Raleigh NC (ECBU)	589-5900	
Piedmont	Rock Hill SC	589-5653	
Piedmont	Spartanburg SC	589-5789	

**POCAHONTAS DIVISION - 4TH Floor - West**

			Phone
Pocahontas	Manager	Stan Croak	404-589-6106
Pocahontas	Lead Asst Mgr	Wendell Ledbetter	404-589-6677
Pocahontas	Asst Mgr	John Smith	404-589-6482
Pocahontas	Asst Mgr	Estaban Collado	404-589-6580
Pocahontas			
Pocahontas	Division toll-free voice	1-800-898-4296	

Pocahontas	Division toll-free fax	1-800-476-0147	
Pocahontas	Division microwave fax	589-5757	
Pocahontas	Division Internet mailbox	<a href="mailto:cyopc@nscorp.com">cyopc@nscorp.com</a>	
Pocahontas	Division MEMOID	CYOPO	
Pocahontas	Division radio tone#	558	
Pocahontas	<b>The numbers below are Microwave Only</b>		
Pocahontas	Andover VA	589-5979	
Pocahontas	Auville WV	589-5607	
Pocahontas	Bluefield WV	589-5987	
Pocahontas	Carbo VA	589-5980	
Pocahontas	Dickinson WV	589-5622	
Pocahontas	Elmore WV	589-5986	
Pocahontas	Kenova WV	589-5994	
Pocahontas	Nitro WV	589-5622	
Pocahontas	Norton VA	589-5980	
Pocahontas	Portsmouth OH	589-5766	
Pocahontas	Weller VA	589-5949	
Pocahontas	Williamson WV	589-5963	

**VIRGINIA DIVISION - 4TH Floor - West**

			Phone
Virginia	Manager	Stan Croak	404-589-6106
Virginia	Lead Asst Mgr	Wendell Ledbetter	404-589-6677
Virginia	Asst Mgr	John Smith	404-589-6482
Virginia	Asst Mgr	Esteban Collado	404-589-6580
Virginia			
Virginia	Division toll-free voice	1-800-898-4296	
Virginia	Division toll-free fax	1-800-476-0151	
Virginia	Division microwave fax	589-5756	
Virginia	Division Internet mailbox	<a href="mailto:cyova@nscorp.com">cyova@nscorp.com</a>	
Virginia	Division MEMOID	CYOVA	
Virginia	Division radio tone#	558	
Virginia	<b>The numbers below are Microwave Only</b>		
Virginia	Bristol VA	589-5943	
Virginia	Crewe VA	589-5951	
Virginia	Hagerstown MD	589-5981	
Virginia	Harrisonburg VA	589-5948	
Virginia	Hopewell VA	589-5953	
Virginia	Norfolk (Portsmouth) VA	589-5954	
Virginia	Richmond VA	589-5952	
Virginia	Roanoke VA	589-5944	
Virginia	Shenandoah VA	589-5945	
Virginia	South Boston VA	589-5950	
Virginia	Winston-Salem NC	589-5947	

**CYO SYSTEMS**

**Phone**

**REVENUE PROTECTION - 4TH Floor - West**

			Phone
	Manager	Greg Chandler	404-589-6125
	Asst. Manager	Gabrielle With	404-589-6108
	Asst Manager	Patricia Hampton	404-962-5578
	Asst Manager	Danielle McCollum	404-962-5528
	Revenue Protection Fax	404-589-6997	
	Revenue Protection Email	<a href="mailto:tncyoadm@nscorp.com">tncyoadm@nscorp.com</a>	
			<b>Phone</b>
Revenue Protection		Anelda Guest	404-589-6697

Revenue Protection		Brenda Owens	404-589-6124
Revenue Protection	Demurrage Specialist/PIT	Geoffrey Stacker	404-962-5529
Revenue Protection		Karen Howard	404-589-6698
Revenue Protection		Karen Prince	404-589-6075
Revenue Protection		Katie Washington	404-589-6857
Revenue Protection		Marilyn Bryant	404-589-6103
Revenue Protection	Demurrage Specialist/PIT	Marty Donlon	404-589-6044
Revenue Protection		Ronnie Walker	404-589-6687
Revenue Protection		Nicole Young	404-589-6107
Revenue Protection		William Walling	404-494-1324
Revenue Protection			

**CYO Pacesetter Grp**

CYO Pacesetter Grp	Manager	Brent Bailey	404-589-6006
CYO Pacesetter Grp		Pacesetter Group	589-6133

**CYO Personnel - 4th Floor - East**

			Phone
CYO Personnel	Manager	Rich Harris	404-589-6007
CYO Personnel	Admin Asst	Cindy Linck	404-589-6365

**CYO Support - 4th Floor East**

			Phone
CYO Support	Manager	Jack Fuller	404-589-6013
CYO Support	Asst Manager	Rhonda Duncan	404-589-6858
CYO Support	Senior Coordinator	Vera Rome	404-589-6014
CYO Support	Senior Coordinator	Bob Stahley	404-589-6679
CYO Support	Asst Manager	Tamara Ray	404-589-6008
CYO Support	CYO Support Group work queue	CYO Support mailbox	404-589-6060

**CYO Process Quality**

			Phone
CYO Process Quality	Manager	Andy Heath	404-494-1333

**CYO Remote Intelligent Terminal (RIT) Project**

			Phone
CYO RIT Project	Manager	Jennifer Lawley	404-589-6104
CYO RIT Project	Asst Manager	Sandra Vance	404-589-6076
CYO RIT Project	Asst Manager	Ryan Kemp	404-589-6093

**Data Quality**

Data Quality	Manager	Janea Parr	404-962-5533
Data Quality	Senior Coordinator	James King	404-962-5589
Data Quality	Senior Coordinator	Joey Stingle	404-962-5574
Data Quality	Senior Coordinator	Joe Wyche	404-962-5616
Data Quality	Senior Coordinator	Rufus King	404-962-5577
Data Quality	Senior Coordinator	Richard Williams	404-962-5604
Data Quality	Asst Manager	Kistia Clinton	404-589-6092
Data Quality	General Group		404-253-3713













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**Fax**

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404-589-6974  
404-589-6236

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