



Centralized Yard Operation Center  
 1200 Peachtree St. N.E. - 4TH FLOOR  
 Atlanta, GA. 30309

Original Date: 1/3/1999  
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Prepared by: Jack Fuller, Mgr System Support  
 Approved by: Brad Fitzgerald, Director CYO

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**CYO NORTHERN REGION**

**MANAGER** **Josh Massey** **Phone 404-589-6016** **Fax 404-589-6260**

**DEARBORN DIVISION - 4th floor - East**

			Phone	Fax
Dearborn	Manager	Brian Stringer	404-589-6358	404-589-6277
Dearborn	Lead Asst Mgr	Thomas King	404-589-6364	404-589-6264
Dearborn	Asst Mgr	Duane Shiflet	404-589-6363	404-589-6959
Dearborn	Asst Mgr	Jeremiah Brogden	404-589-6484	404-589-6274
Dearborn				
Dearborn	Division toll-free voice	1-800-898-4296		
Dearborn	Division toll-free fax	1-800-618-5465		
Dearborn	Division microwave fax	589-6823		
Dearborn	Division Internet mailbox	<a href="mailto:cyodb@nscorp.com">cyodb@nscorp.com</a>		
Dearborn	Division MEMOID	CYODB		
Dearborn	Division radio tone#	658		
Dearborn	<b>The numbers below are Microwave Only</b>			
Dearborn	Bedford OH	589-5617		
Dearborn	Bryan OH	589-5618		
Dearborn	Burns Harbor IN	589-5623		
Dearborn	Chicago (Ashland Ave) IL	589-5621		
Dearborn	Chicago (Calumet/Landers) IL	589-5940		
Dearborn	Cleveland Rockport OH	589-5627		
Dearborn	Elkhart IN	589-5620		
Dearborn	Grand Rapids MI	589-5625		
Dearborn	Jackson MI	589-5626		
Dearborn	Kalamazoo MI	589-5624		
Dearborn	Kankakee IL	589-5988		
Dearborn	Lansing MI	589-5626		
Dearborn	Toledo Airline OH	589-5631		
Dearborn	Toledo (Maumee) OH	589-5936		
Dearborn	Wayne MI	589-5632		

**HARRISBURG DIVISION - 4TH Floor - East**

			Phone	Fax
Harrisburg	Manager	Shubby Watkins	404-589-6356	404-589-6986
Harrisburg	Asst Mgr	Benjamin Blanton	404-589-6095	404-589-6256
Harrisburg	Lead Asst Mgr	Dawn Kost	404-589-6449	404-589-6211
Harrisburg	Asst Mgr	Robert Brown	404-589-6072	
Harrisburg				
Harrisburg	Division toll-free voice	1-800-898-4296		
Harrisburg	Division toll-free fax	1-800-804-6595		
Harrisburg	Division microwave fax	589-6821		
Harrisburg	Division Internet mailbox	<a href="mailto:cyohb@nscorp.com">cyohb@nscorp.com</a>		
Harrisburg	Division MEMOID	CYOHB		
Harrisburg	Division radio tone#	732		
Harrisburg	<b>The numbers below are Microwave Only</b>			

Harrisburg	Abrams PA	589-5605		
Harrisburg	Allentown PA	589-5798		
Harrisburg	Baltimore MD	589-5602		
Harrisburg	Buffalo NY	589-5646		
Harrisburg	Corning NY	589-5608		
Harrisburg	Croxtton NJ	589-5606		
Harrisburg	Edgemoor DE (DBU)	589-5604		
Harrisburg	Enola PA	589-5786		
Harrisburg	Harrington DE (DBU)	589-5604		
Harrisburg	Harrisburg PA	589-5797		
Harrisburg	Hazleton PA	589-5603		
Harrisburg	Lancaster PA	589-5603		
Harrisburg	Lock Haven PA	589-5609		
Harrisburg	Newark DE (DBU)	589-5593		
Harrisburg	Reading PA	589-5761		

**ILLINOIS DIVISION - 4TH Floor - East**

			Phone	Fax
Illinois	Manager	Gabrielle With	404-589-6465	404-589-3494
Illinois	Lead Asst Mgr	Nelson Kinsey	404-589-6079	404-589-6282
Illinois	Asst Mgr	Vacant	404-589-6090	
Illinois	Asst Mgr	Hasan Thompson	404-589-6096	404-589-6965
Illinois	Division toll-free voice	1-800-898-4296		
Illinois	Division toll-free fax	1-800-476-0142		
Illinois	Division microwave fax	589-5759		
Illinois	Division Internet mailbox	<a href="mailto:cyoil@nscorp.com">cyoil@nscorp.com</a>		
Illinois	Division MEMOID	CYOIL		
Illinois	Division radio tone#	948		

**The numbers below are Microwave Only**

Illinois	Birmingham MO	589-5976		
Illinois	Bloomington IL	589-5959		
Illinois	Danville IL	589-5958		
Illinois	Decatur IL	589-5960		
Illinois	Des Moines IA	589-5969		
Illinois	East St Louis IL	589-5997		
Illinois	Federal IL	589-5998		
Illinois	Kansas City MO	589-5975		
Illinois	Granite City IL	589-5972		
Illinois	Hannibal MO	589-5965		
Illinois	Huntingburg IN	589-5933		
Illinois	Lafayette IN	589-5957		
Illinois	Mexico MO	589-5968		
Illinois	Moberly MO	589-5967		
Illinois	Naples IL	589-5966		
Illinois	Princeton IN	589-5934		
Illinois	Springfield IL	589-5964		
Illinois	St Louis MO	589-5970		
Illinois	Voltz MO	589-5977		
Illinois	Warrick IN	589-5935		
Illinois	Wentzville MO	589-5974		

**LAKE DIVISION - 4TH Floor - East**

			Phone	Fax
Lake	Manager	Randy Ridlen	404-589-6115	404-589-6941
Lake	Lead Asst Mgr	Michael Johnson	404-589-6578	404-589-6987
Lake	Asst Mgr	Vacant	404-589-6585	
Lake	Asst Mgr	Kistia Clinton	404-589-6586	404-589-6145
Lake	Division toll-free voice	1-800-898-4296		
Lake	Division toll-free fax	1-800-476-0145		

Lake	Division microwave fax	589-5758		
Lake	Division Internet mailbox	<a href="mailto:cyolk@nscorp.com">cyolk@nscorp.com</a>		
Lake	Division MEMOID	CYOLK		
Lake	Division radio tone#	928		
Lake	<b>The numbers below are Microwave Only</b>			
Lake	Bellevue OH	589-5657		
Lake	Buckeye Yard OH	589-5619		
Lake	Columbus OH	589-5941		
Lake	Detroit (Oakwood) MI	589-5937		
Lake	Fostoria OH	589-5658		
Lake	Ft Wayne IN	589-5938		
Lake	Marion IN	589-5628		
Lake	Moraine IN	589-5629		
Lake	Muncie IN	589-5939		
Lake	South Lorain OH	589-5652		

**PITTSBURGH DIVISION - 4TH Floor - East**

			Phone	Fax
Pittsburgh	Acting Manager	Vernon Bates	404-589-6359	04-653-3765/589376
Pittsburgh	Lead Asst Mgr	Vacant	404-589-6681	
Pittsburgh	Asst Mgr	Wendell Ledbetter	404-589-6109	404-589-6243
Pittsburgh				
Pittsburgh	Division toll-free voice	1-800-898-4296		
Pittsburgh	Division toll-free fax	1-800-311-0856		
Pittsburgh	Division microwave fax	589-6822		
Pittsburgh	Division Internet mailbox	<a href="mailto:cyopb@nscorp.com">cyopb@nscorp.com</a>		
Pittsburgh	Division MEMOID	<a href="#">CYOPB</a>		
Pittsburgh	Division radio tone#	148		

**The numbers below are Microwave Only**

Pittsburgh	Altoona PA	589-5610		
Pittsburgh	Ashtabula OH	589-5633		
Pittsburgh	Canton OH	589-5611		
Pittsburgh	Conneaut OH	589-5633		
Pittsburgh	Conway PA	589-5612		
Pittsburgh	Lordstown OH	589-5634		
Pittsburgh	Mansfield OH	589-5614		
Pittsburgh	Mingo Jct OH	589-5616		
Pittsburgh	Pitcairn PA	589-5613		
Pittsburgh	Shire Oaks PA	589-5613		
Pittsburgh	West Brownsville PA	589-5962		
Pittsburgh	Youngstown (Haselton) OH	589-5615		

**CYO SOUTHERN REGION**

<b>MANAGER</b>	<b>Tommy Williamson</b>	<b>Phone</b> <b>404-589-6011</b>	<b>Fax</b> <b>404-589-6935</b>
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**ALABAMA DIVISION - 4TH Floor - West**

			Phone	Fax
Alabama	Manager	Scott Allen	404-589-6010	404-589-6944
Alabama	Lead Asst Mgr	Ryan Kemp	404-589-6037	404-589-6966
Alabama	Asst Mgr	August Fuller	404-589-6099	404-589-5784
Alabama	Asst Mgr	Robert Richardson	404-589-6049	404-589-6239
Alabama				
Alabama	Division toll-free voice	1-800-898-4296		
Alabama	Division toll-free fax	1-800-476-0180		
Alabama	Division microwave fax	589-6139		
Alabama	Division Internet mailbox	<a href="mailto:cyoal@nscorp.com">cyoal@nscorp.com</a>		
Alabama	Division MEMOID	CYOAL		
Alabama	Division radio tone#	808		

**The numbers below are Microwave Only**

Alabama	Anniston AL	589-5727		
Alabama	Attalla AL	589-5728		
Alabama	Autauga Creek AL	589-5004		
Alabama	Birmingham AL	589-5773		
Alabama	Carrollton GA	589-5009		
Alabama	Columbus GA	589-5771		
Alabama	Corinth MS	589-5782		
Alabama	Decatur AL	589-5783		
Alabama	Hattiesburg MS	589-5007		
Alabama	Huntsville AL	589-5783		
Alabama	Jackson TN	589-5782		
Alabama	McIntosh AL	589-5003		
Alabama	Memphis TN	589-5785		
Alabama	Meridian MS	589-5733		
Alabama	Mobile AL	589-5002		
Alabama	New Orleans LA	589-5772		
Alabama	Parrish AL	589-5729		
Alabama	Selma AL	589-5005		
Alabama	Sheffield AL	589-5782		
Alabama	Tuscaloosa AL	589-5006		
Alabama	Wilton AL	589-5008		

**CENTRAL DIVISION - 4TH Floor - West**

			Phone	Fax
Central	Manager	Richard Ledford	404-589-6020	404-658-3449
Central	Lead Asst Mgr	Greg Honore	404-589-6131	404-589-6249
Central	Asst Mgr	Chimen Rogers	404-589-6088	404-589-6932
Central				
Central	Division toll-free voice	1-800-898-4296		
Central	Division toll-free fax	1-800-476-0163		
Central	Division microwave fax	589-5754		
Central	Division Internet mailbox	<a href="mailto:cyoct@nscorp.com">cyoct@nscorp.com</a>		
Central	Division MEMOID	CYOTN		
Central	Division radio tone#	108		
Central	<b>The numbers below are Microwave Only</b>			
Central	Chattanooga TN	589-5781		
Central	Cincinnati OH	589-5643		
Central	Cleveland TN	589-5778		
Central	Danville KY	589-5654		
Central	Emory Gap TN	589-5655		
Central	Frisco TN	589-5650		
Central	Knoxville TN	589-5648		
Central	Lexington (Georgetown) KY	589-5651		
Central	Louisville KY	589-5932		
Central	Oneida TN	589-5955		
Central	Sharonville OH	589-5630		
Central	Somerset KY	589-5955		

**GEORGIA DIVISION - 4TH Floor - West**

			Phone	Fax
Georgia	Manager	Dan Holzman	404-589-6027	404-589-6970
Georgia	Lead Asst Mgr	Liz Miller	404-589-6063	404-589-6248
Georgia	Asst Mgr	Justin Ricker	404-589-6064	404-589-5253
Georgia	Asst Mgr	Brandon Jackson	404-589-6134	678-512-5254
Georgia				
Georgia	Division toll-free voice	1-800-898-4296		
Georgia	Division toll-free fax	1-800-476-0179		
Georgia	Division microwave fax	589-5129		
Georgia	Division Internet mailbox	<a href="mailto:cyoga@nscorp.com">cyoga@nscorp.com</a>		
Georgia	Division MEMOID	CYOGA		
Georgia	Division radio tone#	448		

Georgia	The numbers below are Microwave Only			
Georgia	Albany GA	589-5985		
Georgia	Americus GA	589-5984		
Georgia	Atlanta GA	589-5768		
Georgia	Augusta GA	589-5769		
Georgia	Brunswick GA	589-5983		
Georgia	Gordon GA	589-5767		
Georgia	Griffin GA	589-5751		
Georgia	Jacksonville FL	589-5982		
Georgia	Macon GA	589-5779		
Georgia	Millen GA	589-5767		
Georgia	Rome GA	589-5762		
Georgia	Savannah GA	589-5770		
Georgia	Tennille GA	589-5767		
Georgia	Valdosta GA	589-5750		
Georgia	Wrens GA	589-5767		

**PIEDMONT DIVISION - 4TH Floor - West**

			Phone	Fax
Piedmont	Manager	Bill Stingle	404-589-6116	404-589-6963
Piedmont	Lead Asst Mgr	Mike Stanislawski	404-589-6069	404-589-6961
Piedmont	Asst Mgr	Natalie Tulloch	404-589-6097	404-589-6703
Piedmont	Asst Mgr	Drew Netterville	404-589-6068	404-589-6967
Piedmont				
Piedmont	Division toll-free voice	1-800-898-4296		
Piedmont	Division toll-free fax	1-800-476-0170		
Piedmont	Division microwave fax	589-5753		
Piedmont	Division Internet mailbox	<a href="mailto:cyopd@nscorp.com">cyopd@nscorp.com</a>		
Piedmont	Division MEMOID	CYOPD		
Piedmont	Division radio tone#	338		

**The numbers below are Microwave Only**

Piedmont	Asheville NC	589-5641		
Piedmont	Blacksburg SC	589-5792		
Piedmont	Canton NC	589-5647		
Piedmont	Chamblee GA	589-5765		
Piedmont	Charleston SC	589-5796		
Piedmont	Charlotte NC	589-5645		
Piedmont	Chocowinity NC (ECBU)	589-5902		
Piedmont	Columbia SC	589-5795		
Piedmont	Gainesville GA	589-5794		
Piedmont	Goldsboro NC (ECBU)	589-5903		
Piedmont	Greensboro NC	589-5901		
Piedmont	Hickory NC	589-5656		
Piedmont	Kannapolis NC	589-5999		
Piedmont	Linwood NC	589-5649		
Piedmont	Lynchburg VA	589-5930		
Piedmont	New Bern NC (ECBU)	589-5904		
Piedmont	Newberry SC	589-5787		
Piedmont	Manassas VA	589-5931		
Piedmont	Raleigh NC (ECBU)	589-5900		
Piedmont	Rock Hill SC	589-5653		
Piedmont	Spartanburg SC	589-5789		

**POCAHONTAS DIVISION - 4TH Floor - West**

			Phone	Fax
Pocahontas	Manager	Stan Croak	404-589-6106	404-589-6257
Pocahontas	Lead Asst Mgr	Steveni Mitchell	404-589-6677	404-589-6964
Pocahontas	Asst Mgr	Larry Huffman	404-589-6482	404-589-6279
Pocahontas	Asst Mgr	Estaban Collado	404-589-6580	404-589-6977
Pocahontas				
Pocahontas	Division toll-free voice	1-800-898-4296		

Pocahontas	Division toll-free fax	1-800-476-0147		
Pocahontas	Division microwave fax	589-5757		
Pocahontas	Division Internet mailbox	<a href="mailto:cyopc@nscorp.com">cyopc@nscorp.com</a>		
Pocahontas	Division MEMOID	CYOPO		
Pocahontas	Division radio tone#	558		
Pocahontas	<b>The numbers below are Microwave Only</b>			
Pocahontas	Andover VA	589-5979		
Pocahontas	Auville WV	589-5607		
Pocahontas	Bluefield WV	589-5987		
Pocahontas	Carbo VA	589-5980		
Pocahontas	Dickinson WV	589-5622		
Pocahontas	Elmore WV	589-5986		
Pocahontas	Kenova WV	589-5994		
Pocahontas	Nitro WV	589-5622		
Pocahontas	Norton VA	589-5980		
Pocahontas	Portsmouth OH	589-5766		
Pocahontas	Weller VA	589-5949		
Pocahontas	Williamson WV	589-5963		

### VIRGINIA DIVISION - 4TH Floor - West

			Phone	Fax
Virginia	Manager	Stan Croak	404-589-6106	404-589-6257
Virginia	Lead Asst Mgr	Steveni Mitchell	404-589-6677	404-589-6964
Virginia	Asst Mgr	Larry Huffman	404-589-6482	404-589-6279
Virginia	Asst Mgr	Esteban Collado	404-589-6580	404-589-6977
Virginia				
Virginia	Division toll-free voice	1-800-898-4296		
Virginia	Division toll-free fax	1-800-476-0151		
Virginia	Division microwave fax	589-5756		
Virginia	Division Internet mailbox	<a href="mailto:cyova@nscorp.com">cyova@nscorp.com</a>		
Virginia	Division MEMOID	CYOVA		
Virginia	Division radio tone#	558		
Virginia	<b>The numbers below are Microwave Only</b>			
Virginia	Bristol VA	589-5943		
Virginia	Crewe VA	589-5951		
Virginia	Hagerstown MD	589-5981		
Virginia	Harrisonburg VA	589-5948		
Virginia	Hopewell VA	589-5953		
Virginia	Norfolk (Portsmouth) VA	589-5954		
Virginia	Richmond VA	589-5952		
Virginia	Roanoke VA	589-5944		
Virginia	Shenandoah VA	589-5945		
Virginia	South Boston VA	589-5950		
Virginia	Winston-Salem NC	589-5947		

### CYO SYSTEMS

			Phone	Fax
<b>REVENUE PROTECTION - 4TH Floor - West</b>				
			Phone	Fax
	Manager	Greg Chandler	404-589-6125	404-589-6177
	<b>Manager</b>	Jennifer Lawley	404-589-6108	404-589-6252
	Asst Manager	Patricia Hampton	404-962-5578	404-589-3764
		Vacant	404-962-5528	
	Revenue Protection Fax	404-589-6997		
	Revenue Protection Email	<a href="mailto:tncyoadm@nscorp.com">tncyoadm@nscorp.com</a>		
			Phone	Fax
Revenue Protection	Overloads	Anelda Guest	404-589-6697	404-589-6997
Revenue Protection		Vacant	404-589-6124	404-589-6997
Revenue Protection	Imbalanced Loads	Geoffrey Stacker	404-962-5529	404-589-6997
Revenue Protection	Rejects/Auto Loads No Bills	Karen Howard	404-589-6698	404-589-6997

Revenue Protection		Vacant	404-589-6075	404-589-6997
Revenue Protection	Setbacks/Coal	Katie Washington	404-589-6857	404-589-6997
Revenue Protection	Mechanical Refrigeration	Marilyn Bryant	404-589-6103	404-589-6997
Revenue Protection	Demurrage Specialist/PIT	Marty Donlon	404-589-6044	404-589-6997
Revenue Protection	Cash	Ronnie Walker	404-589-6687	404-589-6997
Revenue Protection	Overloads	Jeff Peggs	404-589-6107	404-589-6997
Revenue Protection	2nd Shift Coverage (catch all)	William Walling	404-494-1324	404-589-6997
Revenue Protection				
<b>CYO Pacesetter Grp</b>				
CYO Pacesetter Grp	Manager	Zachary Hanna-Chaffee	404-589-6006	678-512-5294
CYO Pacesetter Grp		Pacesetter Group	589-6133	
<b>CYO Personnel - 4th Floor - East</b>				
			<b>Phone</b>	<b>Fax</b>
CYO Personnel	Manager	Rich Harris	404-589-6007	404-589-6956
CYO Personnel	Admin Asst	Cindy Linck	404-589-6365	404-589-6981
<b>CYO Support - 4th Floor East</b>				
			<b>Phone</b>	<b>Fax</b>
CYO Support	Manager	Jack Fuller	404-589-6013	404-589-6146
CYO Support	Asst Manager	Rhonda Duncan	404-589-6858	404-589-6962
CYO Support	Coordinator	Krista Rumsey	404-589-6679	404-589-6788
CYO Support	Asst Manager	Ben L. Jackson	404-589-6014	404-589-6141
CYO Support	Senior Coordinator	Bob Stahley	404-589-6042	404-589-6247
CYO Support	CYO Support Group work queue	CYO Support mailbox	404-589-6060	404-589-6236
<b>CYO Process Quality</b>				
			<b>Phone</b>	<b>Fax</b>
CYO Process Quality	Manager	Andy Heath	404-494-1333	404-589-6940
<b>CYO Remote Intelligent Terminal (RIT) Project</b>				
			<b>Phone</b>	<b>Fax</b>
CYO RIT Project	Manager	Dave Holzman	404-589-6104	404-589-6142
CYO RIT Project	Asst Manager	Sandra Vance	404-589-6076	404-589-6905
CYO RIT Project	Asst Manager	Jennifer Schroeder	404-589-6093	404-589-5785
CYO RIT Project	Asst Manager	Horace Anderson	404-589-6595	678-512-5295
CYO RIT Project	Asst Manager	David Boone	404-589-6062	404-589-6244
CYO RIT Project	Asst Manager	Vacant	404-589-6674	
CYO RIT Project	Asst Manager	Patrick Horgan	404-589-6204	678-512-5293
CYO RIT Project	Asst Manager	Vacant	404-589-6480	
CYO RIT Project	Coordinator	Nathan Perkins	404-962-5574	404-589-6276
<b>Data Quality</b>				
Data Quality	Manager	Janea Parr	404-962-5533	404-589-6219
Data Quality	Senior Coordinator	James King	404-962-5589	404-489-6914
Data Quality	Senior Coordinator	Joe Wyche	404-962-5616	404-589-6828
Data Quality	Coordinator	Jill Herren	404-962-5577	404-589-6758
Data Quality	Senior Coordinator	Richard Williams	404-962-5604	404-589-6925
Data Quality	Asst Manager	Danielle McCollum	404-589-6092	404-653-3523
Data Quality	General Group		404-253-3713	