



Second Quarter 2010 Results

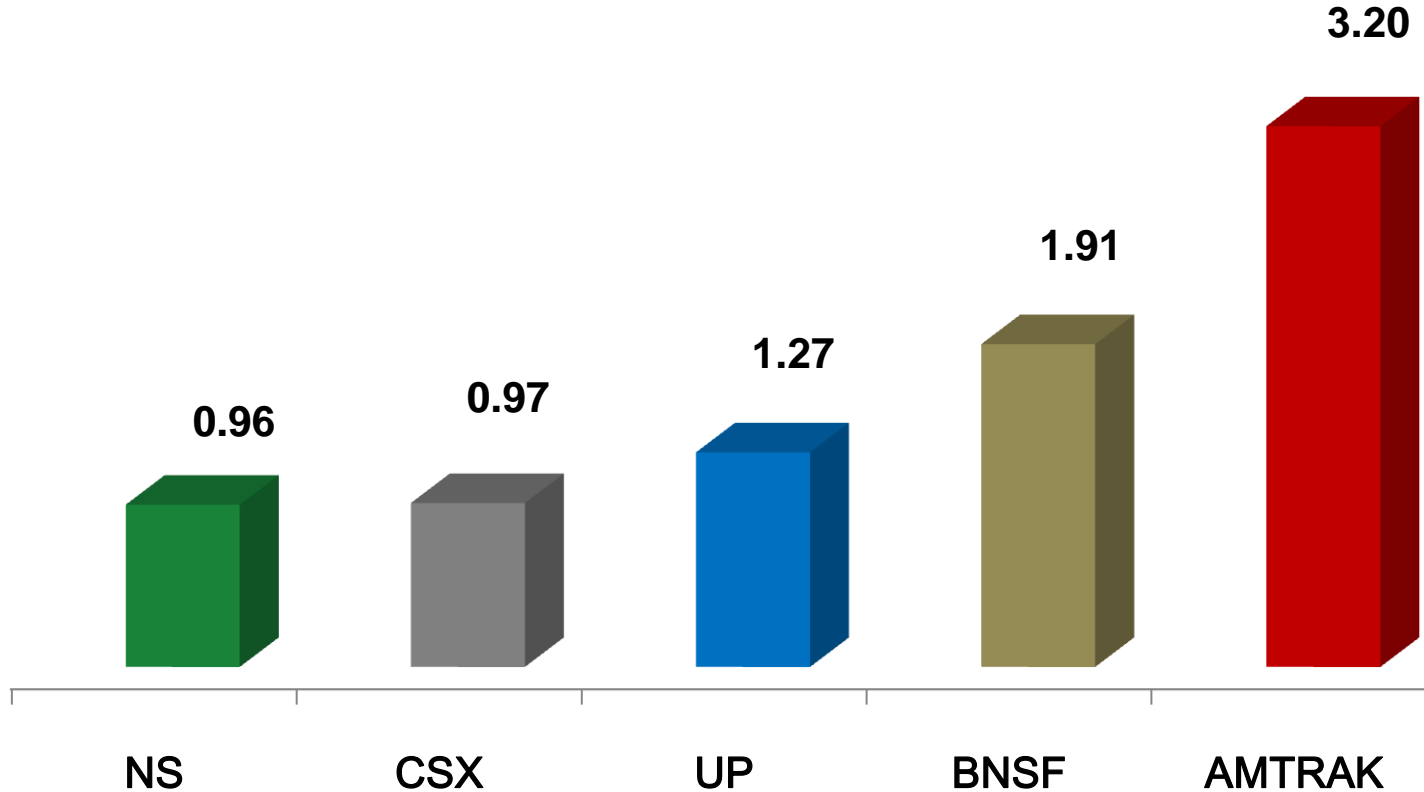
Mark Manion
Executive Vice President
and Chief Operating Officer



Rail Industry Safety

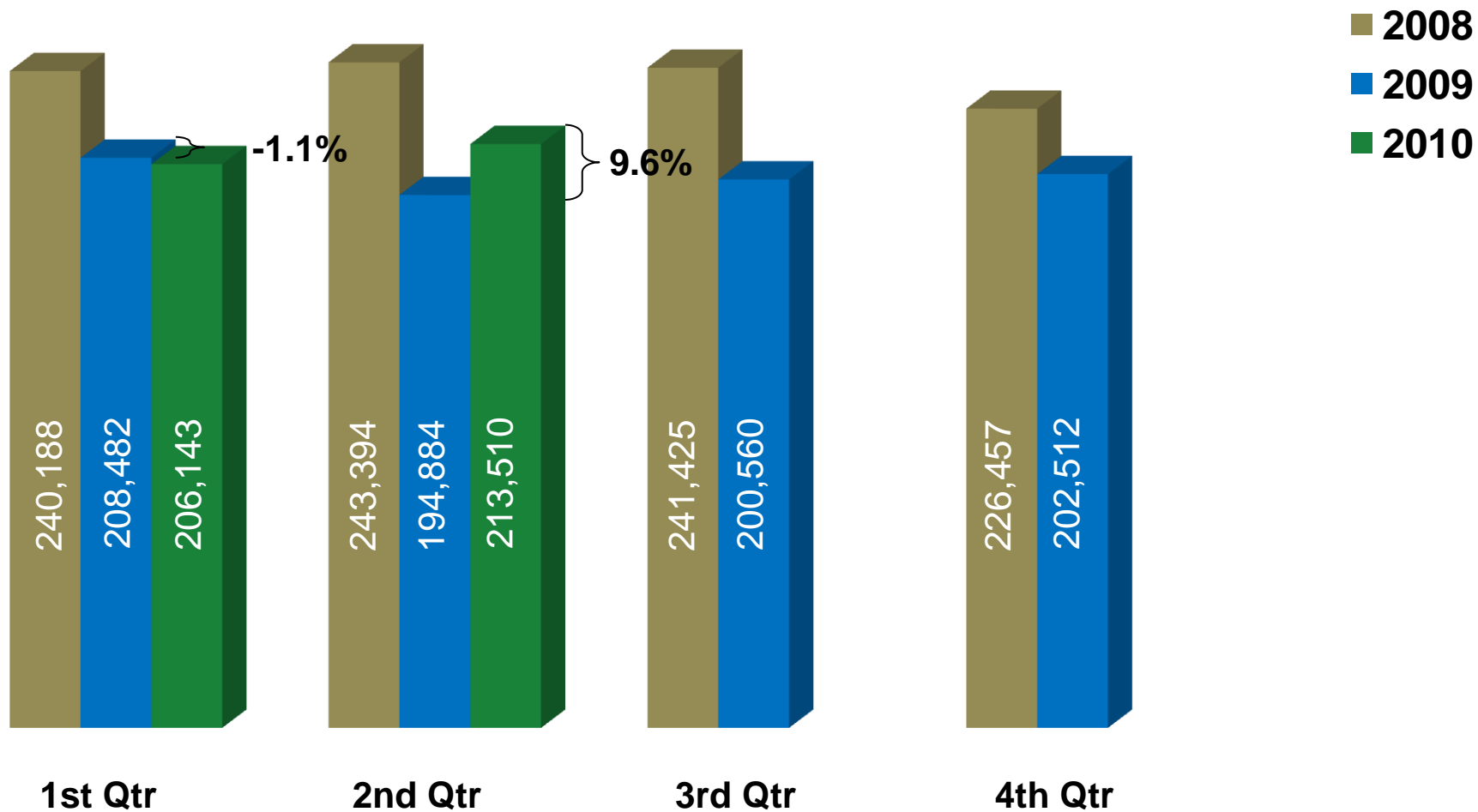
6 Months 2010 Preliminary

(Injury Ratio per 200,000 Employee-Hours)



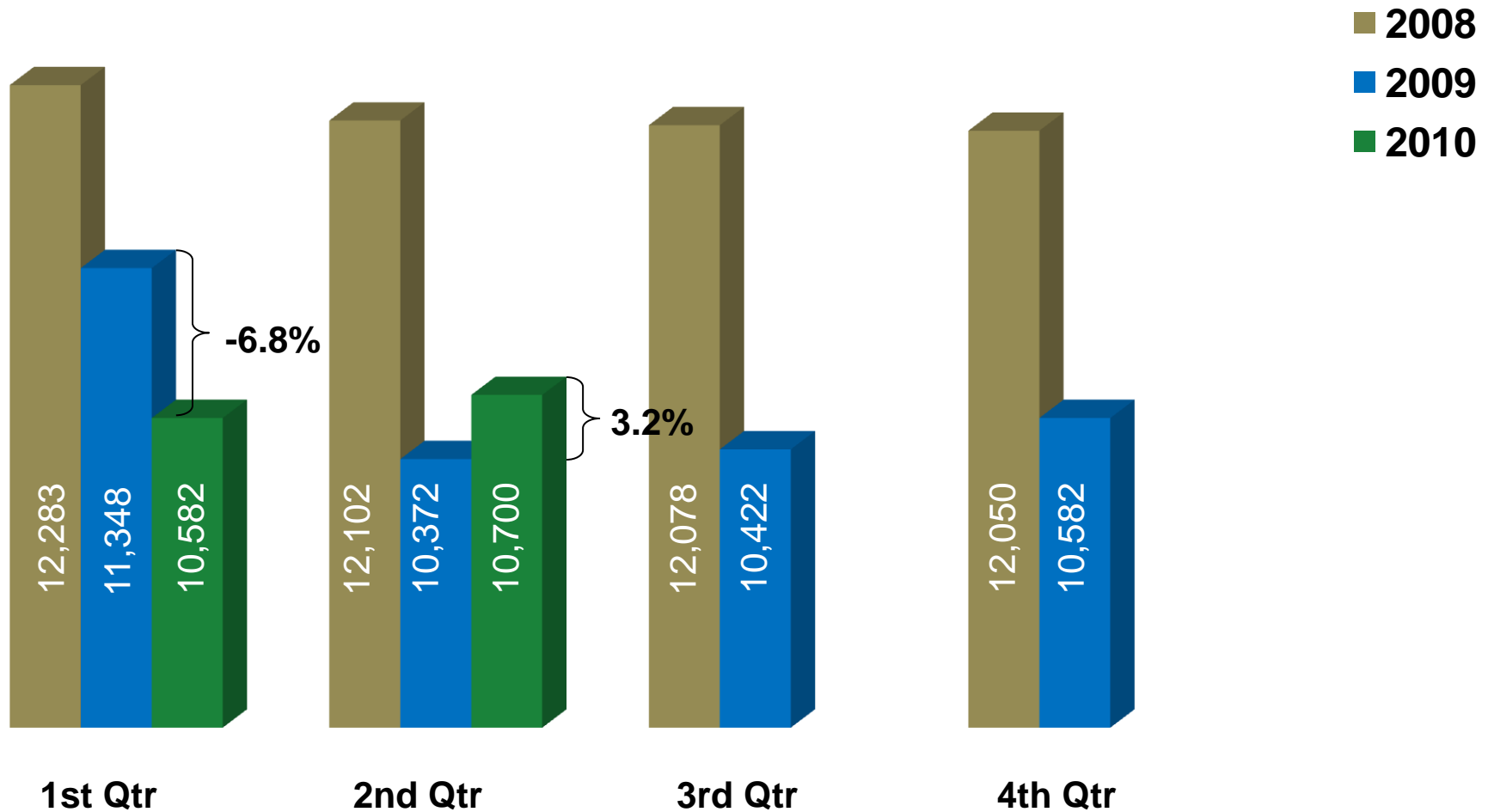
Road & Yard Crew Starts

By Quarters 2008 - 2010



Train & Engine Employees

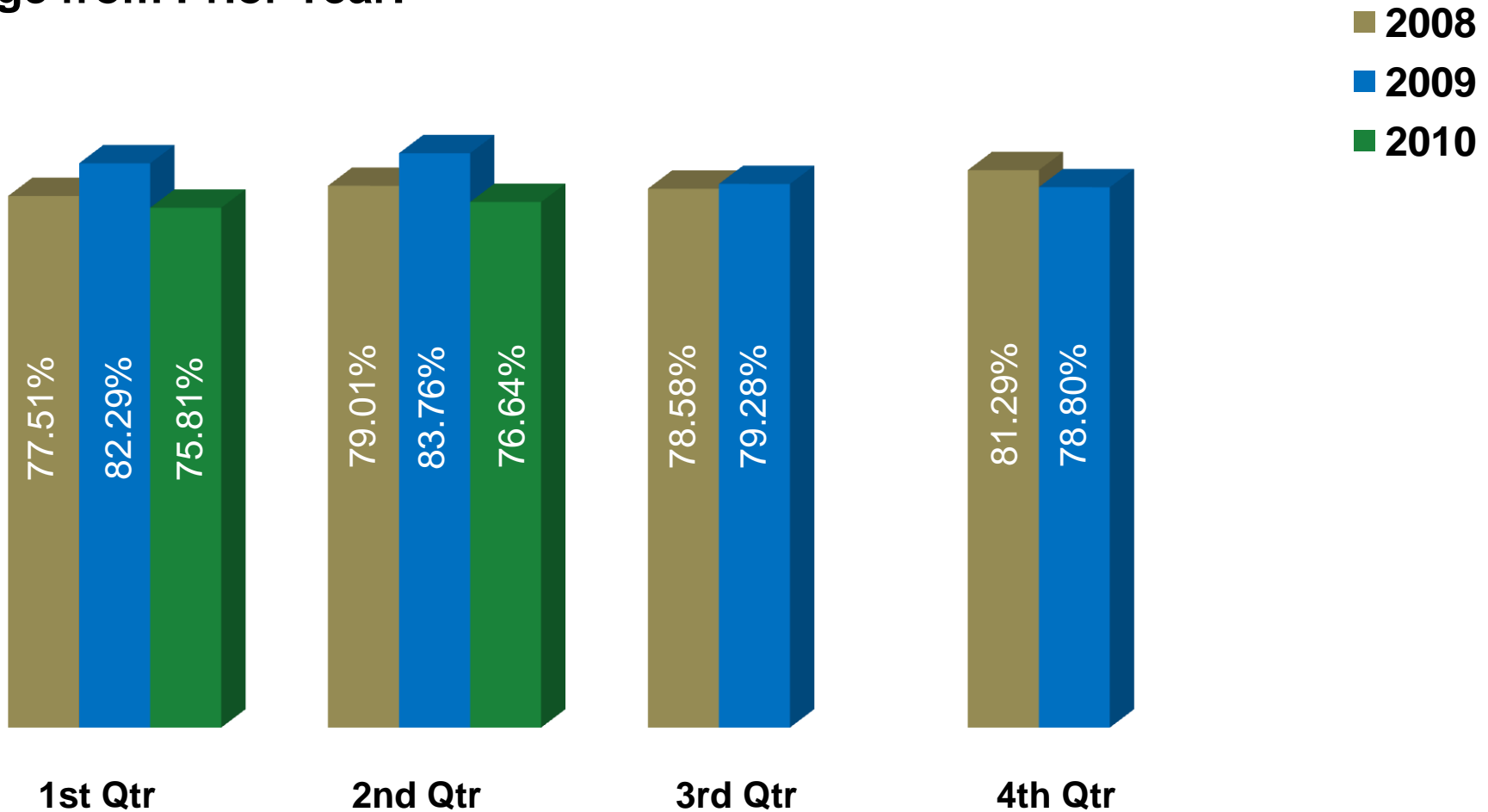
By Quarters 2008 - 2010



Composite Service Performance

By Quarters 2008 - 2010

Change from Prior Year:



Productivity Scorecard

2Q 2010 vs. 2Q 2009

- **Carload Volume**
- **Crew Starts**
- **Railroad Employees**
- **GTMs per Employee**
- **GTMs per Gallon**
- **GTMs per Train Hour**
- **Car Hire Days per Carload**

