

A Customer's Guide
to Improved
Freight Car Quality

Thoroughbred Pacesetter

NS NORFOLK SOUTHERN


Empty Car Reject Supplement



Empty Railcar Reject Supplement

Sheet 02_200_200


Empty Car Reject Supplement

NS Police Emergency Contact: 800-453-2530
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TK SUPV #7 YARD TRACK (Industry E02)

2ND AV & RIVER ST
LEECHBURG, PA



Release Switch

Cars

SOU 152175

Request

Request Type:

Request Description:

Reject Reason Code:

Date/Time: : :

- Once viewing a list of your onsite inventory, click boxes for cars you would like to reject.
- Click Release Switch
- Next you will view a screen similar to the one above.
- Select Release Reject in the Request Type drop-down menu.
- Then Select the appropriate Reject Reason Code (e.g. 009 – Dirty, if you are rejecting the car because it is dirty).
- Select the correct Date/Time
- Click Save

Now you have completed the process to reject cars.

If you are a customer who is not set-up in PACESETTER, please contact CYO or enter the information on your switch releases and send to CYO. Please provide the Reject Reason Code.

“Release Reject” for empties
“Pull Refused” for rejected loads

