



Lading Loss Claim Form

You may file a claim in writing or electronically through our website:

<https://www2.nscorp.com/accessNS/>

Claimant: _____ Date Filed: _____
 Street: _____
 City/State: _____
 Zip: _____ Phone: _____
 Email: _____
 Bill of Lading: _____ Customer Claim No: _____
 Dollar Value of Claim: _____ Car Initial & Number: _____

Description of Loss/Damage: _____

Check List of Documents to Support Claim:

Original Bill of Lading	<input type="checkbox"/>	Original Paid Freight Bill	<input type="checkbox"/>	Original Invoice	<input type="checkbox"/>	Salvage Receipt	<input type="checkbox"/>
Assignment of Rights	<input type="checkbox"/>	Certification of Destruction	<input type="checkbox"/>	Excise Tax Forms	<input type="checkbox"/>	Seal Records	<input type="checkbox"/>
Ingate/Outgate Receipt	<input type="checkbox"/>	Inspection Report	<input type="checkbox"/>				

If you choose not to file electronically, you can mail or fax completed claim to:

Mailing Address:
 Norfolk Southern Corporation
 Freight Claims Settlement
 1200 Peachtree St., NE 156
 Atlanta, GA 30309

Fax Number:
 404-658-2038

The undersigned being unable to furnish original bill of lading and/or original paid freight bill account lost or destroyed hereby guarantees to protect the Norfolk Southern Corporation and any interested carrier against all loss, damage, cost, and attorney's fee which may result from payment of this claim without surrender of original documents.

 Print Name

 Signature of Claimant (THE FOLLOWING STATEMENT OF FACTS IS HEREBY CERTIFIED AS CORRECT)

TO AVOID RETURN OF CLAIM THIS FORM MUST BE SIGNED.