



Second Quarter 2015 Operations Update

Mark Manion

Executive Vice President

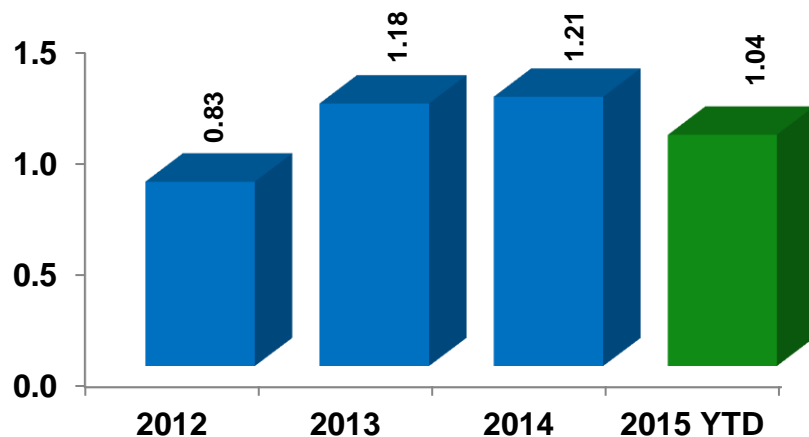
and Chief Operating Officer

Safety Performance

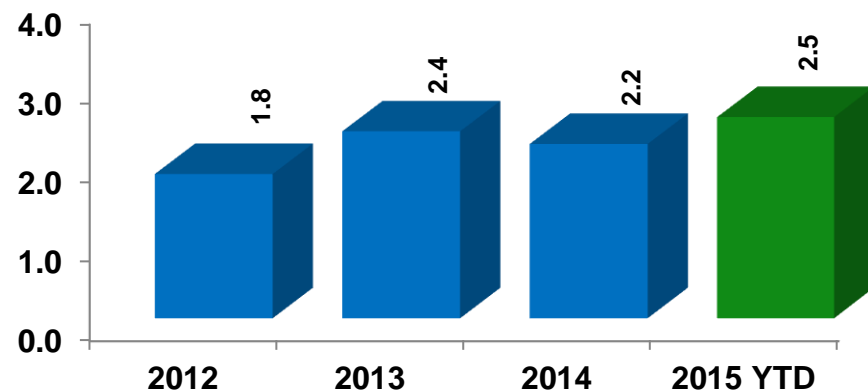
2012 – 2015 ytd*

Behavioral based safety program continuing to drive results

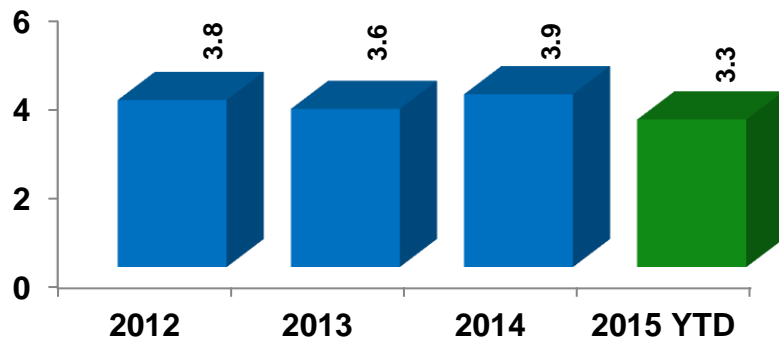
Reportable Personal Injuries
(Per 200,000 Employee-Hours)



Train Incidents
(Per Million Train Miles)



Crossing Accidents
(Per Million Train Miles)



2015 YTD vs. 2014 YTD COMPARISON

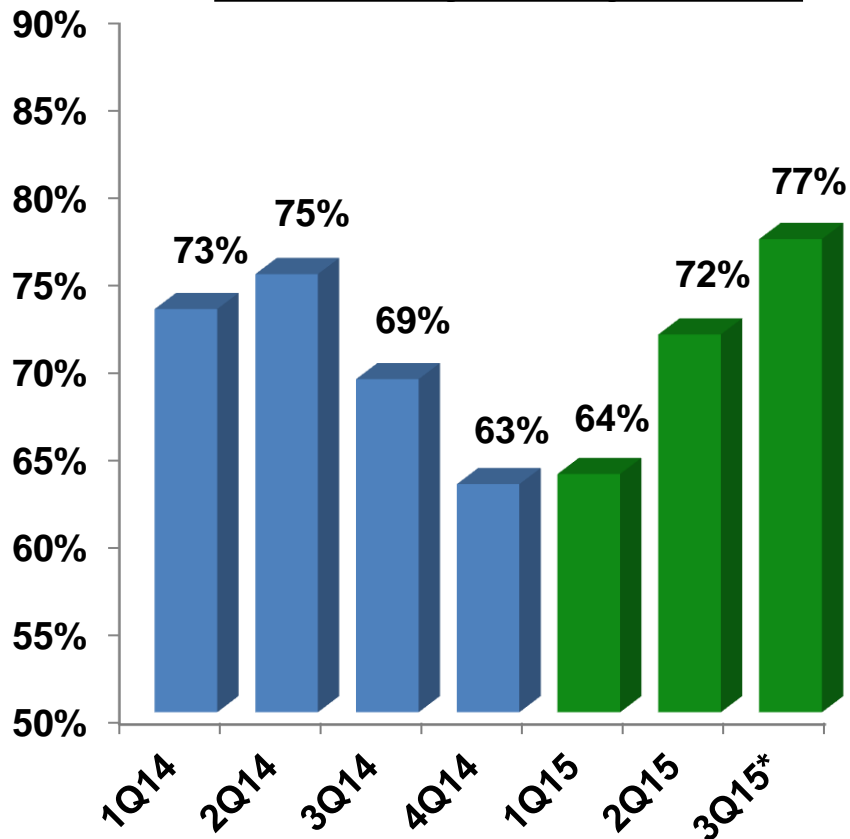
- Injury rate (1.04) is down over last year (1.23)
- Train Incident rate (2.5) is up over last year (2.2)
- Grade Crossing Accident rate (3.3) is down over last year (4.2)

Composite Service Performance

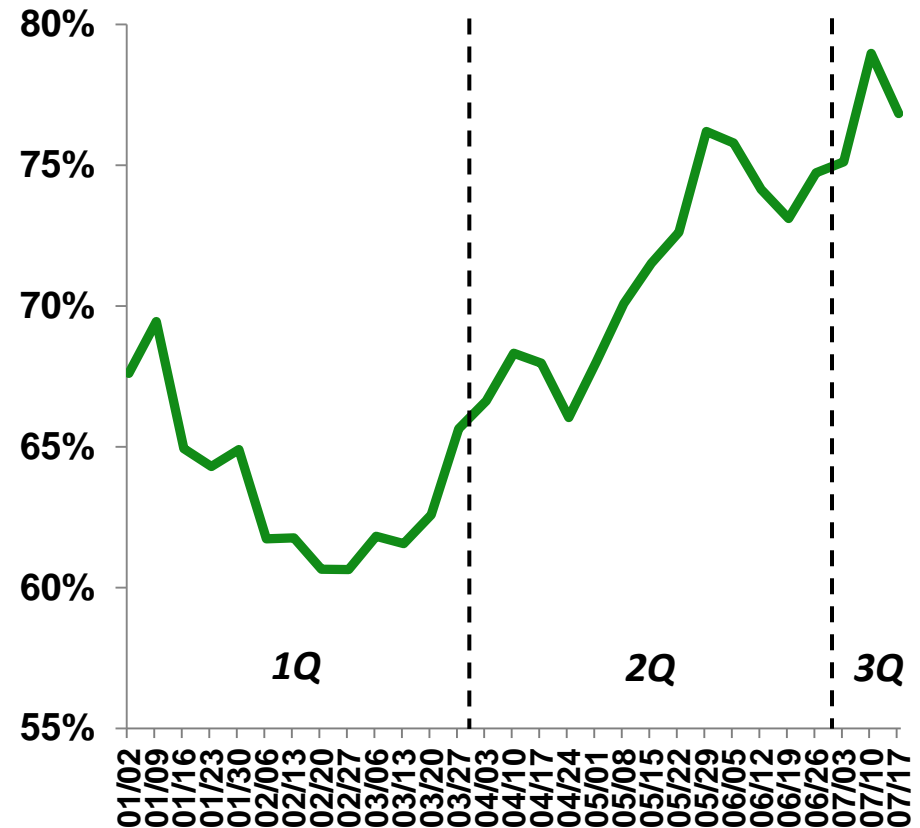
2014 – current

Operating leverage is being created through improved service.

Quarterly Comparison



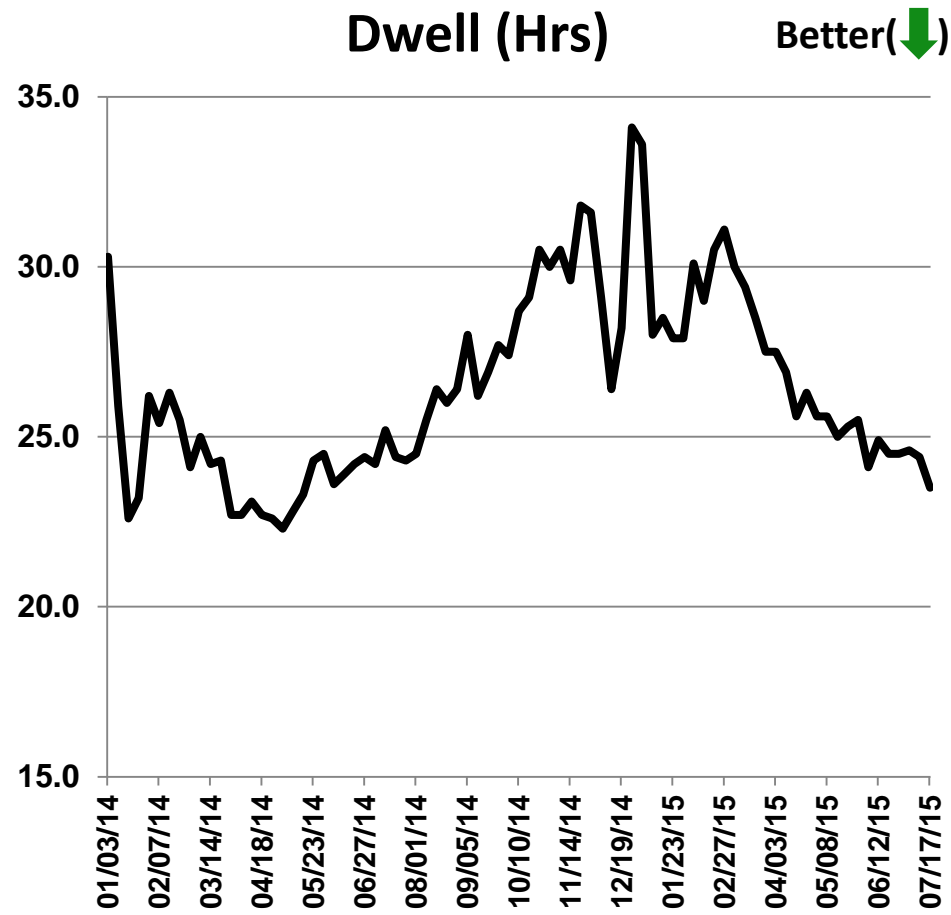
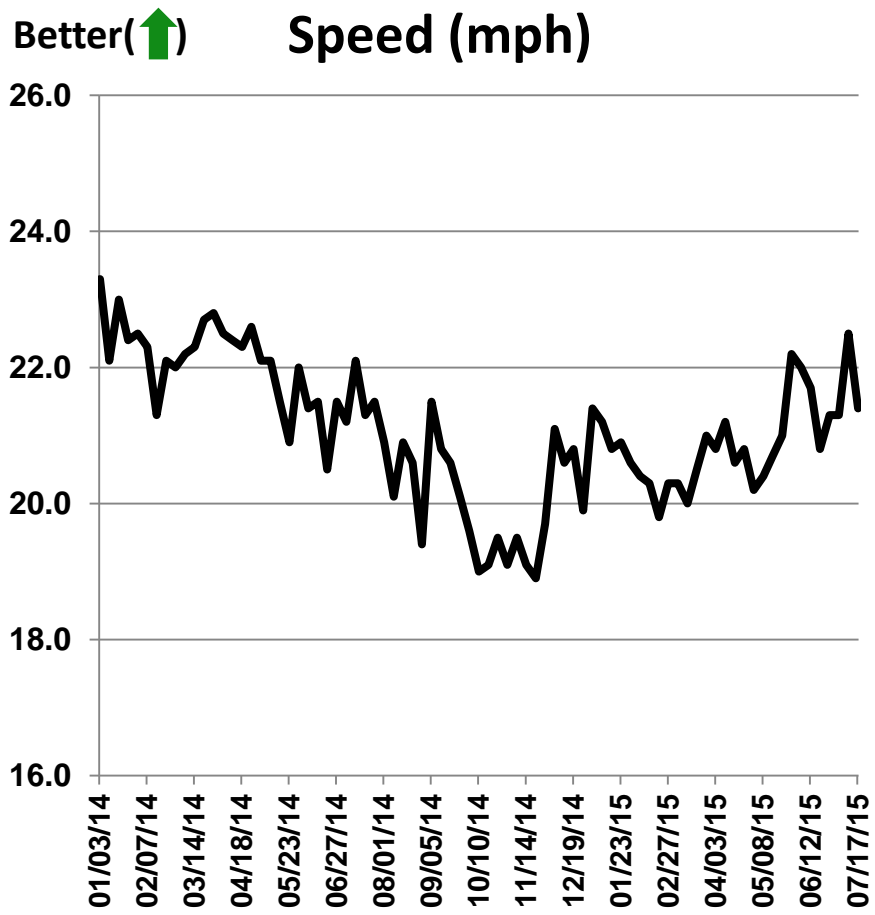
Weekly Comparison



Train Speed & Terminal Dwell

2014 – current

Recovery in Train Speed and Dwell continues



Going Forward

Crews and Locomotives

Qualified Conductors: (Net)

- 1Q15: +160
- 2Q15: +308 (200 in June)

Locomotives

- Received 83 out of 100 SD90MAC's
- Storing locomotives as velocity improves

